

## Job Description

# Field Inspector/Tele-Consultant- Car Inspection

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### Vision:

CUVRR's (Expro Automotive) strategy goal is to become the largest provider of services for cars that are manufactured in India. Our goal is to give car owners the additional peace of mind and coverage of extended warranties and inspection services, as well as technical assistance that will assist them take the informed decision every time, on time.

### Role Summary:

We are seeking a highly motivated and detail-oriented **Car Inspector** to join our team in New Delhi. In this role, you will be responsible for inspecting the cars to ensure they meet our stringent quality standards and accurately represent their condition. You will play a critical role in maintaining our reputation for offering an extended warranty and high-quality inspection and exceeding customer expectations.

### Key skills and Responsibilities

- Conduct thorough visual and technical inspections of vehicles, both interior and exterior, to identify any damage, defects, or mechanical issues.
- Utilize diagnostic tools and equipment to assess the functionality of various vehicle systems, including engine, brakes, transmission, HVAC, and electrical components etc.
- Conduct detailed inspection on proprietary app, register all findings, capture the relevant photographs, and input the physical status including the thorough road test observations.
- Review the findings and ensure the details has been captured appropriately and liaise with technical expert for any revision registered by him.
- Once the inspection is allocated, you must speak to the customer and schedule the inspection as per customer convenience.
- Maintain a professional and courteous behaviour throughout interactions with customers, colleagues, and any third-party vendors.

### Job details

Designation/Grade <b>Sr. Executive/E2</b>	Permanent or contract <b>Permanent</b>	Hours <b>9:00 am Onwards</b>
Full-time or part-time- <b>Full-Time</b>	Location- <b>New Delhi</b> <b>(Preferably Northwest Delhi)</b>	Any special requirements- <b>Own Conveyance Must</b>
Local travel- <b>Yes and Must</b>	Outstation Travel- <b>Yes</b>	Work week- <b>6 days in a week</b>

## Qualifications:

- Minimum of 5 years of experience in car inspection or a related field (e.g. auto mechanic, supervisor, technical evaluator)
- Strong understanding of car components, systems, and common to complicated mechanical issues.
- Excellent attention to detail and ability to identify even minor defects.
- Proficient in written and verbal communication, with the ability to explain complex technical information in a clear and concise manner.
- Ability to work independently and manage multiple tasks simultaneously.
- Ability to work on smart phone and automotive inspection software and app.
- Valid Indian driving license is mandatory.

## Benefits:

- Competitive salary and other benefits package.
- Opportunity to work in a dynamic and fast-paced environment.
- Continued learning and development opportunities with continued growth.
- The chance to contribute to a company that values quality and customer satisfaction.

## How to apply

Please submit your resume along with relevant details asked on the website page <https://exproautomotive.com/career.html>